

Appendix 1:

Affiliations of the ten key informants:

1. Senior Programme Officer, IRC, The Netherlands (Development WASH);
2. Consultant, ResilientWASH, Sweden (Humanitarian WASH);
3. Senior Advisor for resilience and sanitation in Emergencies (SanE), Swedish Red Cross (Humanitarian WASH);
4. Senior WASH Adviser, Norwegian Refugee Council (Humanitarian WASH);
5. Director, ForEvaSolutions, USA (Utility operations);
6. Climate Resiliency Group, Seattle Public Utilities, USA (Utility operations);
7. Asia Urban Programme Manager, Oxfam GB Regional Centre, Bangkok, Thailand (Development WASH);
8. WASH Specialist, UNICEF;
9. Programme Coordinator, International Water Association (IWA), Geneva;
10. Advisor, Cities Development Initiative for Asia (CDIA).